

COMMUNITY RESOURCE FILE

*Compiled and Edited by
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Associate Librarian*

*Salem State College
Salem, MA 01970*

Completely Revised 2002

This directory focuses on, but is not restricted to, human and social service agencies and organizations in the north of Boston area. Descriptions of services are based on information supplied by the agencies. Inclusion in the directory does not necessarily constitute endorsement of policies or philosophies. Entries are limited to those agencies that replied to the (Spring 2002) request for updated information. For other listings of human or social service organizations, consult your local phone directory yellow pages, or search online. This directory may be downloaded for public use.

Please direct comments to: andrews@noblenet.org

Thanks to Lee Ann Ball for administrative assistance.

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ACTION, INC. – 1

24 Elm Street
Gloucester, MA 01930
Web site: www.actioninc.org
Email: cmillett@actioninc.org

Main number: 978-283-7874
Fax: 978-283-0523
M – F, 9- 5
Shelter: 5 p.m. – 8 a.m., 7 days a week

Energy programs: 978-281-3900
Shelter: 978-283-4125
Employment & Training: 978-281-7402
Compass Youth Program: 978-281-9682

Action provides advocacy and an array of services to the low-income population on Cape Ann, to help reduce poverty. The agency serves low-income, elderly, disabled, fishing families in transition, at-risk youth, homeless, unemployed people, and tenants.

Energy Affordability Programs include: fuel assistance, weatherization, sewer and water bill assistance, appliance management program.
Other programs and services: employment and training; advocacy and housing; homecare; emergency homeless shelter; MHFA housing loans; family law assistance; Compass youth program; adult foster care; adult basic education/ESL; Headstart.

ADOPTION CONNECTION - 2

11 Peabody Square, Room 6
Peabody, MA 01960

508-532-1261
Fax: 508-532-0427
M – F, 9 - 4

Dedicated to the belief that every one of America's five million adoptees has a right to know his/her biological history. Support groups, workshops, newsletter, referral information, outreach, and public education.

AL-ANON/AL-ATEEN

FAMILY GROUPS OF MASSACHUSETTS INC. - 3

57 East Main St., Suite 109
Westborough, MA 01581-1457
Web site: www.ma-al-anon-alateen.org
Email: afgofma@aol.com

508-366-0556
M - F, 10 – 3

A self-help agency accepting voluntary contributions; no dues or fees. For anyone whose life is or has been affected by someone else's drinking. Groups meet throughout the state.

AMERICAN FRIENDS SERVICE COMMITTEE - 4

2161 Massachusetts Avenue
Cambridge, MA 02140
Fax: 617-354-2832
Email: afsenero@afsc.org

A Quaker organization which conducts peace, social change, development and service programs throughout the world. Seeks to express the testimonies of the Society of Friends, including: commitment to nonviolence, elimination of racism and sexism, development of institutions based on social and economic justice. Criminal Justice Program seeks fundamental change in institutional practices.

ANCHOR TO WINDWARD, INC. – 5

66 Clifton Ave.
Marblehead, MA 01945
Fax: 781-639-9184
Web site: www.anchor-to-windward.com
Email: info@anchor-to-windward.com

A program for adults with pervasive and complex learning disabilities who live and work independently and require consistent, regular support with daily challenges and life transitions.

ATW also has a social club and provides transportation and supervision of a wide variety of recreational activities. Eligible participants: learning disabled adults age 20+ who can live independently without 24 hour supervision. ATW is a private, non-profit agency; ATW does not accept state/federal fundings.

ANIMAL RESCUE LEAGUE OF BOSTON – 6

358 Highland Avenue
Salem, MA 01970
Fax: 978-745-2585
Web site: arlboston.org

M – F, Office, 9 – 5
Adoption: 10 – 4
Saturday: 10 – 4, Office & adoption
Closed Sundays and holidays
Hot line: 978-744-7910

Email: salemselter@arlboston.org

Animal care and adoption (dogs, cats, ferrets, rabbits, guinea pigs, etc.)
Ambulance service for injured animals, domestic or wild. Help for animals in need of rescue.

Humane education. Law enforcement. Low cost spay/neuter. Serves these cities and towns:

Salem; Lynn; Swampscott; Revere; Marblehead; Beverly; Danvers; Essex; Groveland; Haverhill; Lynnfield; Manchester; Nahant; Rowley; Byfield; Georgetown; Gloucester; Magnolia; Reading; Newburyport; Topsfield; Middleton; Peabody; Rockport; Saugus; Wakefield.

AUDITORY-VERBAL COMMUNICATION CENTER - 7

544 Washington Street

978-282-0025

Gloucester, MA 01930

M – F, 9 - 5

Fax: 978-282-0025

Email: avcc@adelphia.net

Offers parent guidance and auditory-verbal therapy to parents with children who are deaf and hard of hearing. Serves children who are deaf and hard of hearing from birth to age 21. Teaches children who are deaf and hard of hearing how to learn to listen and communicate with spoken language. Also offers inclusion support services and cochlear implant rehabilitation. Adults with cochlear implants are also welcome. In operation over twenty years.

AUTISM SUPPORT CENTER

See NORTH SHORE ASSOCIATION OF RETARDED CITIZENS

BREAD OF LIFE - 8

511 Main Street

781-397-0404

Malden, MA 02148

Tu – Fri, noon – 8 p.m.

Fax: 781-288-0002

Offers a variety of services to low and moderate income people of all ages.

Provides free evening meal, at the following locations and times. Open to everyone; no application necessary. Tuesday, 6 p.m. Centre U. Methodist, 7 Washington St., Malden
Wednesday, 5 p.m., St. Paul's Parish, 26 Washington St., Malden
Thursday, 6 p.m., St. Paul's Parish, 26 Washington St., Malden
Friday, 6 p.m., First Baptist Church, 493 Main St., Malden.

Food pantry: Friday, 2 –4 p.m. People may receive food once every 4 weeks. People must live in one of the following communities: Malden, Medford, Everett, Melrose, Stoneham, Wakefield, Saugus, Winchester, Reading, North Reading.

Homeless family outreach: Tuesday and Thursday evening. Food delivered to homeless motel families in Malden and Peabody motels.

Clothing: free distribution at evening meals.

Homeless individual advocacy, at evening meal, regarding: shelter, benefits, substance abuse, health issues.

CAB HEALTH and RECOVERY SERVICES, INC. - 9

Outpatient Services 978-745-8890
27 Congress Street 800-334-5512 (MA)
Salem, MA 01970

Administration Offices and
Detoxification Unit 1-800-323-2224 (MA)
111 Middleton Road
Danvers, MA 01923

Residential Services 781-593-9434
100-110 Green Street
Lynn, MA 01902

Opiate Addiction Treatment Services (methadone clinic) 978-777-2121
111 Middleton Road
Danvers, MA 01923

Web site: www.cabhealth.org Email: info@cabhealth.com

Drug treatment and prevention agency, founded in 1958. Services are tailored to meet customer needs, so clients receive the correct level of care while staying connected to family, work and community. Serves over 27 communities around northeastern MA and greater Boston.

Helps the insured and uninsured, men, women, teens and special populations (gay, lesbian, transgender, prison after-care groups, nurses in recovery and HIV outreach).

“Treatment makes a difference. Recovery makes a life.”

CAMBRIDGE WOMEN’S CENTER – 10

46 Pleasant Street Hot line: 617-354-8807
Cambridge, MA 02139 617-354-6394
M – Th, 10 – 10
F, 6 a.m. – 8 p.m.
Sat., 11 a.m. – 4 p.m.

An organization for women and their children. Provides more than 40 free support groups for women. Extensive referral network includes housing resources, job listings and health care information. Provides computer and Internet access and training. Organizes low-income women to fight for justice. Provides a lending library and drop-in space for women. Houses the Women's Counseling and Resources Center, which provides psychotherapy by trained feminist therapists to low-income, uninsured women. Helpline available during all open hours.

CAPE ANN EARLY INTERVENTION PROGRAM – 11

111 Dodge Street
Beverly, MA 01915

978-921-1182
978-281-8441
M – F, 8 – 4

Provides service to children ages birth – three years who have a diagnosed disability, developmental delay, or are at risk for developmental delays. Provide home visits, developmental screenings and evaluations, parent support, consultation to childcare centers and integrated playgroups. Developmental screenings, evaluations and services are currently done at no cost to families.

CATHOLIC CHARITIES/NORTH – CHILD CARE - 12

37 North Federal Street
Lynn, MA 01905
Fax: 781-581-9740

781-598-2759
6:45 a.m. – 5:15 p.m.

Serves families who live and/or work in Lynn. Provides childcare for children ages 12 weeks to 6 years. Educational based childcare program focusing on the emotional, cognitive, social and physical development of the children. Sliding fee scale and vouchers honored for eligible families. Transportation limited to certain contracts. Childcare offered in center and family based settings.

CHILD DEVELOPMENT PROGRAMS OF CAPE ANN - 13

120 Maplewood Avenue
Gloucester, MA 01930
Fax: 978-283-7485
Web site: www.cd pca.org

978-281-2400
M – F, 8 - 6
Email: cdp@cdpca.org

Provides early childhood education, quality child care, and clinical social services to over 500 children and their families who are income-eligible. Programs include Head Start, Family Child Care, School Age Care, Project Success, an integrated pre-school with the Gloucester School Department, and Teen Parents Programs. Head Start sites located in Ipswich, Rockport, and two in Gloucester.

CHILD PROTECTION CLINICAL SERVICES -14

Child Protection Program

Children's Hospital
300 Longwood Avenue
Friday
Boston, MA 02115

617-355-7979
Clinic is open Tuesday, Thursday and
afternoons

Evaluation of children in cases of alleged or suspected sexual abuse for the purposes of disclosure. Emphasis on clinical referral when indicated. Medical exams are available as part of full evaluation. Training through Harvard Medical School.

CHILDHELP USA, NATIONAL CHILD ABUSE HOTLINE – 15

Mailing address: 15757 North 78th Street Open all day, every day, including holidays.
Scottsdale, AZ 85260 Hotline: 800-422-4453

Fax: 480-922-7061 Web site: www.childhelpusa.org
Email: (hotline supervisor): ccassman@childhelpusa.org

A national hotline for child abuse, providing crisis counseling over the telephone by degreed, paid professionals in psychology or related fields. Services include crisis intervention and information and referral. The hotline is anonymous and toll-free. Domestic violence, parenting and adult survivors of sexual abuse are other topics talked about on the hotline. Serves all states, plus Canada, Mexico, the Virgin Islands, and Puerto Rico. Serves all people, including children. Also provides literature.

CHILDREN'S FRIEND AND FAMILY SERVICE OF THE NORTH SHORE, INC. - 16

48 Bridge Street
Salem, MA 01970

978-744-7905
Fax: 978-740-9145
M - F, 8:30 a.m. – 8 p.m.

Serves children and families in Salem, Lynn, Haverhill, Gloucester, Ipswich and Salisbury.

Provides mental health services for children and families. Mentoring service for youths ages 7 – 15 years. Juvenile court clinic for Essex County. Teen Parent Program and Day Care at Salem High School. Neuropsychological testing. Expressive Arts Therapy. Cross-cultural services.

CHILDREN'S LAW CENTER OF MASSACHUSETTS – 17

Box 710

298 Union Street

Lynn, MA 01903

Fax: 617-598-9364

Hotline: 1-888-KIDLAWS

781-581-1977

TDD: 617-599-7730

Provides direct legal representation for children in delinquency, abuse/neglect, custody, expulsion/suspension, and regular and special education. Creates policy initiatives in juvenile justice, education, and institutional related matters.

CITIZENS FOR ADEQUATE HOUSING – 18

42 Washington Street

Peabody, MA 01960

Fax: 978-977-9008

Hours: Admin. Office M – F, 8:30 a.m. – 4:30 p.m.

Shelters: 24/7

978-531-9775 (Admin. Office)

978-532-2372 (Inn Between)

978-531-9951 (Inn Transition)

CAH operates 2 shelters for homeless families: The Inn Between (an emergency shelter for 6 families) and the Inn Transition (a 9 month substance abuse treatment program for 7 families). Also operates a Communities Land Trust which develops and maintains affordable housing, presently owning 4 apartment buildings with a total of 14 units. For the shelters, 12 of the families must be eligible for Emergency Assistance from the Dept. of Transitional Assistance in order to be served; one family occupies the NON-EA “community room.”

INN BETWEEN – 18 A

Citizens for Adequate Housing, Inc.

25 Holten Street

Peabody, MA 01960

Fax: 978-531-6548

Office: 978-532-2372

Shelter: 978-531-9842

Open 24 hours a day/7 days

Email: IB@shore.net

Shelter for homeless families who are income eligible. Housing advocacy, food, support group, case management. Service area: Peabody, Salem, Beverly, Danvers, Middleton and Marblehead.

INN TRANSITION – 18 B

Citizens for Adequate Housing

42 Washington Street

Peabody, MA 01960

Fax: 978-977-9008

978-531-9951

Open 24 hours a day

Email: PRGDIR@shore.net

Shelter for families in recovery from addictions. Programs and services: one on one case management; off site inpatient outpatient treatment; parenting skills; communication skills; nutrition and meal planning; housing advocacy; self-esteem; other basic living skills; one on one therapy; group therapy; referrals to outside agencies for individual issues.

COOPERATIVE FOR HUMAN SERVICES, INC. – 19

110 Pleasant Street
Malden, MA 02148
Fax: 781-397-9411

781-324-4304
Business office: M – F, 9 – 5
Services & supports: 24 hours

Email: mail@cooperativedforhs.org

The Cooperative is a multi-service organization that provides residential services, independent living supports, and guardianship services for adults with developmental disabilities and/or mental retardation. The organization services and supports are for individuals residing in the greater Boston area. The Residential Services Division provides 24-hour, in-home supports to more than 70 people with developmental disabilities. The residential supports include a variety of program models and designs based on the support needs of the person served and include staff-supported homes, specialized home care, staffed apartments and live-in supports. The Individual Support Program provides flexible, person-directed services and supports for more than 40 people with developmental disabilities who are living independently. The provision of service and support hours are based upon identified need, ranging from one hour per week up to 20 hours per day. Additionally, the organization provides advocacy services for approximately 120 individuals with developmental disabilities living throughout Massachusetts as the court appointed legal guardian.

COUNCILS ON AGING/ELDER SERVICES – 20

CHELSEA-REVERE-WINTHROP ELDER SERVICES – 20 A

100 Everett Avenue, Unit 10
P.O. Box 6247
Chelsea, MA 02150-0008
Fax: 617-884-7988

617-884-2500

Email: crwelderservices.org

Over 25 programs and services for elders (60+). Private, non-profit corporation that works in conjunction with the Commonwealth's Executive Office of Elder Affairs. Key programs include: transportation for medical reasons; home delivered meals; homemaker; legal and health support services; crisis intervention; social day care; respite care; employment program.

COOPERATIVE ELDER SERVICES, INC. – 20 B

Administration Office

24 Muzzey Street

Lexington, MA 02420

Fax: 781-863-1477

Web site: elderdayservices.com

781-863-2261

M – F, 8 – 4; Sat. 8 – 4 (Arlington ONLY)

Email: coopelder@aol.com

Serves frail elders and adult disabled. Programs provide a safe and structured daytime environment. The goal is to keep elders living at home for as long as possible. Provide nursing care, therapeutic activities, respite for mothers, hot lunches and transportation.

NORTH SHORE ELDER SERVICES – 20 C

152 Sylvan Street

Danvers, MA 01923

Email: nselder@nselder.org

Web site: www.nselder.org

978-750-4540 (Voice or TDD)

Fax: 978-750-8053

M – F, 8 - 5

STATEWIDE ELDER ABUSE HOTLINE, 24 hours a day: 1-800-922-2275

Serves elders 60 and older in Danvers, Peabody, Marblehead, Middleton, Salem. Programs and services: information and referral; home care; elder care advice; family caregiver support program; non-emergency medical transportation; programs for elders in crisis (at risk, protective services); money management; nursing home ombudsperson; private care management.

ROCKPORT COUNCIL ON AGING – 20 D

4 Broadway

Rockport, MA 01966

Fax: 978-546-2361

978-546-2573

M – F, 8:30- 3:30

Serves people 60 years old and older.

List of services:

VNA blood pressure clinic

Exercise/resistance training

Walking group

Stroke Clinic

Swimming program

Bingo

Craft classes

Scrabble
Bus trips
Barbecues
Special lunches with entertainment/daily lunch
Senior advocate case management
Information/Referrals
Client support
Benefit counseling
Community education

COUNCILS ON AGING/ELDER SERVICES entry continues on next page

WOBURN COUNCIL ON AGING – 20 E

144 School Street 781-937-7899
Woburn, MA 01801
Fax: 781-937-8259

The Woburn Senior Center offers many services to Woburn elders, including information and referrals, social and health services and a monthly newsletter. Monthly support groups, speakers on senior issues and recreational programs are also offered. The Woburn Council on Aging manages the Senior Citizen's Program

Open monthly meetings held at 10:00 a.m. at the Senior Center: Woburn Council on Aging, 1st Monday of the month; Friends Helping Seniors, 1st Thursday of the month.

Daily Services: telephone support; transportation; congregate and home delivered meals; information and referral.

Weekly Programs include: exercise and relaxation; line dancing; ceramics; yoga; tai-chi; walking; bridge, whist, cribbage; woodcarving; bowling; osteofitness; movies; bingo.

Monthly Programs: bereavement support group; stroke support group; blood pressure clinic; podiatrist; hearing tests; newsletter; book club; creative writing.

Special Events: Annual Senior Olympics; Holiday Fair; dances and socials; intergenerational programs; day and overnight trips.

Other programs/services: flu shots; health screenings; tax assistance; outreach/home visits.

NOTE: the above entries are from agencies that replied to our letter requesting updated information. Other Councils on Aging may be found by consulting town/city entries in local phone directories.

SEE ALSO: MALDEN, CITY OF

DARE (DRUG ABUSE RESISTANCE EDUCATION) PROGRAM - 21

702 S. Westfield Street
Feeding Hills, MA 01030

413-786-0000
Fax: 413-784-1695
M - F, 8:30 - 4:30

Web site: www.massdare.org

Administers local D.A.R.E. programs. Provides training and technical assistance to law enforcement personnel and educators.

EMARC FAMILY RESOURCE CENTER – 22

20 Gould Street
Reading, MA 01867
Fax: 781-942-0280

781-942-4888
Hours: 9 – 5

Email/web site: the emarc@aol.com

Offers an array of support serviced to families with special needs children (young and adult). Service include: providing flex funding money; information and referral service coordination and respite. Need skilled respite workers; will train interested people to provide childcare to special needs children. Respite is very flexible in terms of hours, days and type of childcare because it is tailored to the needs of each individual child and family.

**ENERGY EFFICIENCY AND RENEWABLE ENERGY CLEARINGHOUSE
(EREC) - 23**

PO Box 3048
Merrifield, VA 22116
Fax: 703-893-0400

1-800-DOE-EREC (363-3732)
TTY: 1-800-273-2957

Email: doe.erec@nciinc.com Web site:
www.eren.doe.gov/consumerinfo

Provides information and technical assistance on energy efficiency and renewable energy technologies. Operated by NCI Information Systems, for the U.S. Dept. of Energy, under contract to the National Renewable Energy Laboratory. Replies to public inquiries, using customized software program to search extensive information database. Fact sheets and technology briefs can be downloaded from the web. Most responses are processed in 2

days; extensive research may take up to 15 days. Provides information on 70+ different topics for the residential, commercial, industrial, agricultural, institutional and transportation sectors. Maintains an inventory of hundreds of publications. All material is available free of charge.

Materials on renewable energy technologies include: solar water and space heating; passive solar cooling; photovoltaic; small scale hydroelectric, and wind energy systems; biomass-to-energy conversion; solar thermal electric power; geothermal and ocean energy; electric vehicles; alcohol fuels; wood heating; and hydrogen fuel. EREC also identifies sources of financial assistance for investing in renewable energy systems or energy efficiency.

Technical assistance provided for a wide range of topics, including: design of systems or structures; comparison of systems, appliances and components; system troubleshooting; assessing the feasibility of technologies for specific applications. Provides advice on business planning and assessment; developing financial strategies; public sector assistance programs and opportunities.

FAMILY AND CHILDREN'S SERVICES OF GREATER LYNN - 24

111 North Common Street
Lynn, MA 01902
Fax: 781-581-6614

781-598-5517
M, T, W, F 9 - 5
Th 9 a.m. – 8 p.m.

Serves the population of greater Lynn; Saugus; Lynnfield; Swampscott; Nahant. Counseling to individuals, adults, children, families, couples on a wide spectrum of problem areas.

Licensed clinical social workers are on several HMO and EAP panels that accept referrals from outside the immediate area.

Parent support through education; support parenting groups offered on site and in the community. Specialized services to the elderly including guardianship services and outreach home visiting counseling to elders at risk. A support group for caretakers, done in conjunction with GLSS and a community faith leader. Volunteer opportunities for adults. Consultation to a number of community programs and groups. A sliding fee scale is also offered for those in the greater Lynn area.

FAMILY CONTINUITY PROGRAMS, INC. – 25

72R Cabot Street
Beverly, MA 01915
Fax: 978-922-4659
Web site: fcpinc.org

978-927-9410
M – F, 9 – 5
Email: rriisso@fcpinc.org

The Family Stabilization Team (FST) is a voluntary home-based service. FST uses a unique team approach to provide clinical intervention and support to families in crisis. The Community Support Program (CSP) is a short term voluntary program that provides intensive case management services to individuals who are considered to be “at risk” within the community. The home-based DSS Program provides parent aide and family therapy to families referred by DSS.

FAMILY AND EARLY INTERVENTION CENTER

See NORTH SHORE ASSOCIATION OF RETARDED CITIZENS

FOUNDATION FOR ADVANCEMENT IN CANCER THERAPY (FACT) - 26

Box 1242
Old Chelsea Station
New York, NY 10113

212-741-2790
M – F, 10 - 4

Serves cancer patients as a clearing resource for alternative therapies, nutrition, equipment resources and related needs. Funds research. Helps indigent cancer patients. Guidance to physicians/clinics.

GLAD (GAY AND LESBIAN ADVOCATES AND DEFENDERS) - 27

294 Washington Street, Suite 301
Boston, MA 02108
Fax: 617-426-3594

Hotlines: 617-426-1350
1-800-455-GLAD
TTY: 617-426-6156
M - F, 9 - 5
Intake/hotlines: 1:30 - 4:30

GLAD is New England’s leading legal rights organization dedicated to ending discrimination based on sexual orientation, HIV status, gender identity and expression. GLAD runs a legal information hotline, through which referrals are given and information is shared with individuals facing legal problems. GLAD has information packets on civil rights issues for the public. GLAD also does educational work and can provide experienced staff to speak on gay, lesbian, bisexual, transgender and AIDS legal issues.

GANG PEACE – SEE STREET PEACE

HEALTH AND EDUCATION SERVICES, INC. - 28

Administrative Office
978-921-1293

131 Rantoul Street
Beverly, MA 01915
Fax: 978-921-1294
Web site: www.hes-inc.org

Hotline, Project Rap: 978-922-000
Hotline, Rape Crisis: 800-922-8772
Hours of operation: specific to site location

“Health and Education Services, Inc. (HES) is a private, non-profit integrated behavioral health network serving 25 communities in the greater North Shore and Merrimack Valley areas. HES’s mission statement is to ‘promote the well-being that builds healthy individuals, families, and communities through the integration of quality health, behavioral health, education, and human service programs. We are a unique, community-based network of prevention, intervention, and treatment services. We provide a comprehensive continuum of care for all, especially those whose needs are otherwise unmet.’ The range of services includes primary prevention, outpatient treatment, emergency services, residential care, and substance abuse services. Care at HES involves working with people from childhood to their elder years.” (Agency Overview)

“The philosophy of all HES services is to provide consumers with hope, accentuate strengths, fight stigmatization, and promote health and well-being.”

Outpatient and Mental Health and Substance Abuse Services include: women’s services; mental health and substance abuse; individual, family and group counseling; developmental disabilities; eating disorders; HIV/AIDS; cross cultural; elderly, gay and lesbian; deaf and hard of hearing; young parent issues; survivors of rape, sexual assault and other acts of violence.

Psychopharmacological Services include extensive Clozaril clinics in Haverhill and Salem; and three mental health medication clinics in Gloucester, Haverhill and Salem.

Community Support Services consist of comprehensive health programs including two 24-hour psychiatric emergency teams.

Early Childhood Services include North Shore Head Start, a federally funded comprehensive preschool program. The Children’s Program is a day-care program for mothers in substance abuse treatment.

In addition: HES supports five residential facilities for children and adolescents; victim and trauma services (North Shore Rape Crisis Center); and, offers a continuum of programs that create a regional approach to substance abuse prevention.

Please see following entries for more information.

HEALTH AND EDUCATION SERVICES, INC. –28 A
298 Washington Street
Gloucester, MA 01930
978-283-0296
M – Thurs., 8 – 8; Fridays, 8 – 6

Fax: 978-283-2665
978-524-7107
Web site: HES-IWC.org

North Shore Emergency Services hotline:

Outpatient mental health services including individual adult and child treatment, family therapy and couples therapy. Outpatient individual and group substance abuse treatment. Methadone maintenance clinic. Psychological testing and medication services available to clients on referral from primary therapist. Priority generally given to clients residing in Gloucester, Rockport, Essex. Additional clinics in Salem, Beverly, Ipswich, Haverhill, and Newburyport.

HEALTH AND EDUCATION SERVICES, INC. – 28 B

156 Cabot Street
Beverly, MA 01915
Web site: www.hes.-inc.org

Hot line: 978-922-0000
M – F, 8 a.m. – 8 p.m.
Regular phone: 978-927-4506

Project RAP hotline. Crisis hotline and drop-in center. Telephone counseling for all types of crises. Information and referral. Information and Referral. Drop-in counseling available.

HEALTH AND EDUCATION SERVICES, INC. – 28 C

North Shore Rape Crisis Center
131 Rantoul Street
Beverly, MA 01915

24 hour hotline: 1-800-922-8772
Other phone: 978-927-4506

NSRC views sexual assault as an act of violence, power, and control on the assailant's part.

NSRC offers a wide variety of support services, free of charge. Their commitment is to help lessen the impact of survivors' feelings and connect them to the necessary supports to begin the healing process. Services include: 24 hour anonymous hotline counseling. Advocacy at the police station, hospital or in court. Individual crisis counseling. Educational workshops/trainings around the issues of rape, date rape, violence, sexual harassment, etc. Support groups for adolescent and adult survivors of rape, child sexual abuse, and incest. Referrals for continued support. NSRC urges people to "Get help immediately! You don't have to go through it alone!"

PROJECT RAP – 28 D

156 Cabot Street
Beverly, MA 01915

Counseling and drop-in: 888-550-4433

Hotline/TDD line: 508-922-0000
Office: M - F, 8 - 11

Peabody: 978-921-7907

Counseling, with emphasis on drug and alcohol abuse. Crisis intervention; drop-in center. Offender rehabilitation program. Peer education program. BASICS helps families build own support network. Sliding scale for ongoing counseling.

HEALTH AND EDUCATION SERVICES, INC. – 28 E
Taking Care of Business Program 978-281-3328
64 Eastern Point Road TTD: 978-283-6804
Gloucester, MA 01930 Fax: 978-281-2154
24 hours a day, 7 days a week

Family shelter with an outpatient treatment component for substance abuse treatment including individual and group therapy. Accept homeless, emergency assistance eligible care taking parents and their children who are clients of the Department of Transitional Assistance.

HELP FOR ABUSED WOMEN AND THEIR CHILDREN (HAWC) - 29

27 Congress Street Office: 978-744-8552
Salem, MA 01970 Hotline: 978-744-6841
TTY: 978-744-1818 Telephone 24 hours
Office M - F, 9 - 5

Lynn office 781-592-9900

Provides comprehensive services to battered women in 23 North Shore communities from Saugus to Gloucester. These services include emergency shelter, 24-hour hotline, court advocacy, counseling, support group in Spanish and English, community education, and teen dating violence prevention, as well as two newly established community-based programs in Cape Ann and Lynn. Volunteers always needed to staff hotline, serve as legal advocates, and work with children in shelter; training provided.

HOSPICE CARE INC. - 30

41 Montvale Avenue 781-279-4100
Stoneham, MA 02180 M – F, 8:30 – 4:30
Fax: 781-279-4677 Answering service nights and weekends

Physical, emotional and spiritual support for terminally ill patients and their families. Other support programs open to the community (for adults who have lost a loved one, etc.)

HOSPICE OF THE NORTH SHORE - 31

10 Elm Street 5978-774-7566
Danvers, MA 01923 Office hours: M – F, 8 a.m. – 8:30 p.m
Fax: 978-774-4389 On call 24 hours a day

Gloucester 978-774-7566; 978-283-5411

Lynn

978-598-8990

Web site: www.hns.org Email: info@hns.org

“Enables individuals and families dealing with terminal illness to achieve comfort and higher quality of life, wherever they call home, through comprehensive and compassionate support. A not-for-profit organization, Hospice of the North Shore is the oldest and most experienced hospice program in the region, serving more than 1,400 area residents each year.” Services offered: extensive pain control and symptom alleviation expertise; practical assistance to help coordinate services; a comprehensive bereavement program; specialized children’s bereavement services; flexibility about where care is provided; no one is denied care based on inability to pay.

HOSPICE OF THE SOUTH SHORE - 32

100 Bay State Drive
Braintree, MA 02184

781-849-1710 or
781-843-0947

"A resting place on a difficult journey." Provides health care and supportive services for persons with terminal illness, and their families, so that during their final months of life they might live as fully as possible in the comforting surroundings of their own home or in a nursing home environment. Holistic care, with an emphasis on pain/symptom management, is given with compassion by an interdisciplinary team of professionals. Specialties include: pain management; palliative care; infusion team; wound care; cardiac; adult and children’s bereavement.

INN BETWEEN and INN TRANSITION: SEE CITIZENS FOR ADEQUATE HOUSING

JEWISH FEDERATION OF THE NORTH SHORE, INC. - 33

21 Front Street
Salem, MA 01970
Fax: 978-741-7507

978-745-4222
8:30 – 5:00
Email: MAIL@JFNS.ORG

Web site: www.jewishnorthshore.org

Supporting Jewish education and spiritual programs and raising funds for those programs. Serves 22 towns and cities. Fund raising benefits the North Shore area and Israel.

LAZARUS HOUSE - 34

40 Holly Lane
Lawrence, MA 01841

978-689-8575
Fax: 5978-682-7004

24 hours a day

Provides emergency shelter, dental clinic, food pantry, soup kitchen, clothing and household goods to the poor and disenfranchised in the Merrimack Valley.

LOWELL TRANSITIONAL LIVING CENTER – 35

189 Middlesex Street
Lowell, MA 01852
Fax 978-458-3222

978-458-9888
24 hours

Serves homeless individuals over 18 years of age.
Offers a variety of services such as: outreach, healthcare, case management, transportation to medical appointments, and rehabilitative programs, adult education services, job referral and training, housing referrals and transitional support, mental health services. In conjunction with those services, offers 90 beds for clients to sleep in. Serves 3 meals a day to residents as well as to the community.

MALDEN, City of – Department of Human Services – 36

200 Pleasant Street
Malden, MA 02148
Fax: 781-397-7147
Email: chrisdi@us.inter.net

Hotline: 781-397-7144
M, W, Th: 8 a.m. – 4 p.m.
Tues. 8 – 7; Fri. 8 – noon

Programs & services: Council on Aging; Senior Social Day Care; Veteran's Department; Youth and Recreation; Liaison to non-profit agencies; refers to organizations for food, shelter and other services; transportation.

MASSACHUSETTS, COMMONWEALTH OF – 37

**DIVISION OF SOCIAL SERVICES – 37A
CAPE ANN AREA OFFICE**

45 Congress Street, Building 4
Salem, MA 01970
Hours: M – F, 8:45 – 5:00

Hotline, after 5 p.m.: 1-800-792-5200
978-825-3800
1-800-322-0250

Email: Capeann.FBSnetwork@massmail.state.ma.us

Serves families in need of services due to neglect and abuse issues; families involved with the CHINS process.

DSS is able to access family support services for those families involved with the Department when a DSS family is in crisis. DSS can request family stabilization to

provide in-home treatment. They are able to access parent aides, teaching services and other creative services to support stabilization and reunification. DSS social workers are a referral resource for all their families. They attempt to connect their families to community supports.

DEPARTMENT OF SOCIAL SERVICES – 37 B

33 East Merrimack Street
Lowell, MA 01852
Fax: 978-452-5896

978-275-6800
M – F, 8:45 – 5:00
Hotline, after 5 p.m. 1-800-792-5200

The primary mission of DSS is to protect children who have been abused or neglected in a family setting. The Department seeks to ensure that each child has a safe, nurturing, permanent home.

Services include: child abuse/neglect hotline; investigation; assessment; case management; information and referral; care and custody; foster care; residential placement; guardianship and adoption, and a range of contracted social services such as parent aide; intensive family intervention; tracking; youth advocacy.

The Lowell office provides services to children and families where there is abuse and/or neglect by a family member. Geographical area served includes Lowell, Billerica, Chelmsford, Dracut, Dunstable, Tewksbury, Tyngsboro, and Westford.

MASSACHUSETTS, COMMONWEALTH OF - DIVISION OF STANDARDS – 37 C

One Ashburton Place, Rm. 1115
Boston, MA 02108

617-727-3480

Responsible for setting standards and testing all types of weighing and measuring devices used in the sale of food, fuels and other products.

MASSACHUSETTS, COMMONWEALTH OF, CONTINUED

EXECUTIVE OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION – 37 D

10 Park Plaza, Suite 5170
Boston, MA 02116

Hotline: 1-888-283-3757

617-973-8787

Email: consumer@state.ma.us

M – F, 9 – 5

Web site: www.mass.gov/consumer

Fax: 617-973-8799

The office is the state's watch dog charged with educating, informing, and protecting consumers. It staffs a consumer hotline; investigates consumer problems; publishes brochures, alerts, and reports, and monitors the marketplace to promote fair and honest competition. The office also recommends consumer protection policies, and coordinates and implements policy and planning for nine regulatory divisions under its supervision.

In addition, the office oversees the Lemon Law Program and the Home Improvement Contractor Law Program.

MEDFORD FAMILY LIFE EDUCATION CENTER – 38

2 Central Avenue
Medford, MA 02155
Fax: 781-391-9116
Web site: Shelterinc.org

Hotline: 781-391-9116
Operates 24 hours a day

Non-profit organization providing transitional housing to homeless women and children.

MERRIMACK VALLEY LEGAL SERVICES - 39

35 John Street
Lowell, MA 01852

978-458-1465
978-452-4740 (TTY)
978-458-7701 (Elder Services)

11 Lawrence Street, Ste. 303
Lawrence, MA 01840
Fax: 978-687-6274

978-687-1177
978-683-2521 (Elder Services)
Toll free (MA): 1-800-427-2521
TTY: 978-689-7275

Essex County Family Legal Aid Center
70 Washington Street, Suite 220
Salem, MA 01970
Hours: Mon. – Fri., 9 a.m. – 5 p.m.

978-740-6688
Toll free (MA): 1-888-835-4300
Fax: 978-745-4839

Serves low-income and indigent individuals and families in civil areas of law such as family law, government benefits, housing law, bankruptcy, special education issues and elder law.

NEIGHBORHOOD LEGAL SERVICES, INC. - 40

37 Friend Street
Lynn, MA 01902

781-599-7730
Fax: 781-595-2022
M - F, 9 - 5

Web site: www.neighborhoodlaw.org

Provides free family law, employment, welfare benefits, housing, elder, legal advice and limited direct representation. Serves low income and elderly clients in Essex County. Clients must meet income requirements.

NORTH SHORE AIDS HEALTH PROJECT – 41

67 Middle Street
Gloucester, MA 01930
Fax: 978-283-3311

Web site: www.healthproject.org
Email: susannsahp@healthproject.org

978-283-0101
M – W – F, 9 – 5
Tu, 9 – 8:30; Th, 9 – 7

Serves all people affected by AIDS or HIV; those infected with the virus and their family members and caregivers. All services are free; no geographical or financial limits.

Holistic services include: acupuncture; massage; polarity; reiki; energy healing; chiropractic.

Client services: referrals to physicians, lawyers, housing advocacy, case management, support groups, detox programs, etc. Also: congregate meals three times a week; emergency funds; holiday programs; educational programs and workshops; nutritional programs (groceries two times a week); nutritional counseling; nutritional educational workshops; drop-in center.

NORTH SHORE ASSOCIATION FOR RETARDED CITIZENS – 42

64 Holten Street
Danvers, MA 01923
Fax: 978-777-9074

Web site: www.nsarc.org

Main number: 978-742-4878
Autism Support Center: 978-762-4878
Office: 9-5, M-F; services' hours vary

Serves people of all ages with a range of disabilities.

Provides vocational and residential supports for adults with mental retardation.

Family support services for families caring for a family member with developmental or other disabilities: legal and advocacy; early intervention; personal care attendants; respite; recreation; day care; school consultation; shared living; flexible funding; support groups; information and referral; intensive home-based services.

New Center for Developmental Excellence on Southside Road in Danvers (as of Fall 2002).

FAMILY SUPPORT AND EARLY INTERVENTION CENTER – 42A

A Program of the North Shore ARC

149 Sylvan Street
Danvers, MA 01923
Fax: 978-777-8547

978-774-7570
M – F, 8 – 4

Helps children birth to three years old who have a diagnosis that impacts development, a delay in one or more areas of development, or who have exposure to a combination of biological and environmental risk factors.

Serves and supports children and their families through home visiting, developmental assessments, service coordination, and consultation/collaboration with other medical professionals. Services paid for by medical insurance and department of public health.

NORTH SHORE COMMUNITY ACTION PROGRAMS, INC. (NSCAP) - 43

Administration 978-531-0767
98 Main Street
Peabody, MA 01960

Fuel assistance: 978-531-8810

Hand in Hand Early Learning Center
75 Central 978-532-8620
Peabody, MA 01960

Provides quality services which are responsive to the needs of low-income people while working vigorously to improve the community's attitudes and practices toward the poor. Bi-lingual advocates.

NORTH SHORE COMMUNITY MEDIATION PROGRAM – 44

16 Front Street 978-741-7646
Salem, MA 01970 Hours: 9 – 2; calls taken any time
Fax: 978-741-2065
Email: mediation@nscmp.org

Non-profit organization serving communities of the North Shore of Boston. Mediations done by volunteer, trained community mediators. Mediation services include: court related referrals from Salem District Court; Small Claims; minor criminal cases; parent/child and minor delinquency cases referred by the Essex County Juvenile courts in Salem and Lynn. Self-referrals from the community including neighborhood conflicts, housing conflicts, and business conflicts. Provide basic mediation training to local middle and high schools; advanced training to practicing mediators.

NORTSHORE EDUCATION CONSORTIUM – 45

83 Pine Street 978-536-5151
W. Peabody, MA 01960 Hours: 8 – 3
Fax: 978-536-7474

Collaborative school for handicapped children with physical, cognitive, emotional disabilities, including PDD/Autism. Preschool for ages 3-7. Older children, 7 – 22, served in Danvers at

57 Conant St., Danvers 01923 (978-762-7466).

NORTH SHORE FAMILY DAYCARE – 46

140 Union Street, Suite 312
Lynn, MA 01901
Email: nsfdkids@aol.com

781-598-4532
Office: 8 – 5
Child care 6 am – 5:30 p.m.

North Shore Family Daycare is a system of licensed providers who offer children services in their homes. Each provider is licensed by the Massachusetts Office of Child Care Services to care for up to six children between the ages of birth and 12 years. Providers are available for up to ten hours a day. Offers parents the security of knowing that the provider they choose has been carefully screened by child care professionals. Each provider receives ongoing scheduled and unannounced visits from agency staff with expertise in Early Childhood Education. These visits help to ensure that children are receiving the highest quality care. In addition, providers are offered monthly training sessions to further their knowledge of child growth and development. Providers are required to maintain current First Aid and CPR certification. For the past 17 years, North Shore Family Daycare’s mission has been to assure that children, parents, and providers have a positive and enriching day care experience.

NORTH SHORE INFANT TODDLER PROGRAM – 47

Under aegis of Cerebral Palsy Association of Eastern Mass., Inc.
1-800-454-2727

M – F, 8:30 – 4:30

Lynn Office
103 Johnson Street
Lynn, MA 01902

Salem Office
275 Lafayette Street.
Salem, MA 01970
978-744-7037

Cape Ann Office
298 Washington Street
Gloucester, MA 01930

Entry continues on next page

NORTH SHORE INFANT TODDLER PROGRAM – 47, Continued

Serves the communities of Beverly, Danvers, Essex, Gloucester, Hamilton, Ipswich, Lynn, Lynnfield, Magnolia, Manchester, Marblehead, Middleton, Nahant, Peabody, Rockport, Salem, Saugus, Swampscott, Topsfield, and Wenham. Any child, birth to three years of age who is at risk for development delays due to medical, biological or environmental factors. This may include: hearing, vision, feeding, motor, or speech

difficulties; Cerebral Palsy; Down's Syndrome; low birth weight; behavioral, emotional, or attention difficulties; exposure to drugs or alcohol; lead poisoning. Services: developmental testing; toddler, parent-child, sibling groups; speech and language groups; therapeutic swim program; support services and education programs for parents; computer assistance and training; counseling services and case management; physical and occupational therapy; nutrition and feeding assessment; information and referrals to community resources. Bilingual staff (English, French, Khmer, Portuguese, Spanish) include: developmental teachers, nurses, occupational therapists, physical therapists, psychologists, speech therapists, social workers. Services are also available to families who are having a hard time parenting and/or lacking extended family support. Anyone may make a referral. Fees for Early Intervention Services are covered by Medicaid as well as all third party insurance companies and HMOs doing business in Massachusetts. Co-payments are paid by the Massachusetts Department of Public Health. Monies raised by CP of Eastern Massachusetts, Inc. cover many Early Intervention Program costs.

NORTH SUBURBAN JEWISH COMMUNITY CENTER – 48

83 Pine Street

Hotline: 978-536-2968

Peabody, MA 01960

Fax: 978-535-7263

M – F, 7 a.m. – 6 p.m.

The NSJCC boasts an esteemed, award-winning preschool and an after school program for area elementary school children. The Center also provides for the enrichment of life for the Jewish and general communities by developing and implementing programs for the recreational, educational, cultural, physical, and social needs of those communities. To that end, the NSJCC offers extensive programming and activities for people of all ages, including cooking, art, crafts, and parenting classes, lectures and seminars on topics such as financial planning and interfaith marriage, Israeli folk dancing, Senior Friendship Club, and Jewish cultural festivals and workshops. Athletics and health-related NSJCC, continued. – 50

Activities are available for all age groups. The NSJCC is also a member of a new collaborative effort named Tree of Judaism, comprised of the four synagogues in Peabody as well as Temple B'nai Abraham in Beverly. This collaboration resulted in a film festival as well as the Yom HaZikaron ceremony (Spring of 2002), and group members are planning a lecture series in the near future.

Serves: Peabody, North Andover, Boxford, Topsfield, Middleton, Danvers, Beverly, Hamilton, Wenham, Lynnfield, Saugus, Malden, Salem, North Reading.

NORTH SUFFOLK MENTAL HEALTH ASSOCIATION, INC. - 49

301 Broadway

617-889-4860

Chelsea, MA 02150

Hotline: 1-800-981-HELP

Fax: 617-889-4635

Office: M - F, 9 – 5 Clinics: 8:30 - 6

Crisis intervention; community-based residences; day rehabilitation; deaf and hard-of-hearing; emergency services; home-based support; medical clinics; outreach; Southeast Asian services; vocational; early childhood; behavioral services; dual diagnosis; residential treatment; support housing; school-based services; outpatient psychiatry.

NORTHEAST INDEPENDENT LIVING PROGRAM, INC. - 50

20 Ballard Road

978-687-4288 (V/TTY)

Lawrence, MA 01843

Fax: 978-689-4488

Email: nilprogram@qwest.net

M - F, 9 – 5

Web site: nilp.org

Serves people with disabilities living in 41 towns and cities in northeastern Massachusetts.

Provides advocacy and independent living services to empower people with disabilities to live as independently as possible in the community.

NILP is a consumer-controlled cross disability independent living center that provides: information and referral; peer counseling; skills training and advocacy to people with disabilities.

Programs include: adults with disabilities program; a smoother transition (14-22); services to deaf and hard of hearing; services to mental health and psychiatric survivors. Also has an employment program and an Independent Living Vocational Rehabilitation Program.

PARENTS HELPING PARENTS – 51

140 Clarendon Street

Hotline: 1-800-882-1250

Boston, MA 02116

978-267-8077

Email: php.ma@verizon.net

Fax: 617-266-9837

Web site: parentshelpingparents.org

M – F, 9 – 5

For any parent or caregiver. Meets requirements for DSS parenting classes.

Self help, support groups for parents or caregivers who are concerned about expressing anger and improving the relationships they have with their children. Groups are statewide and meet regularly. Meetings are led by a trained facilitator and wherever possible provide childcare. This service is free of charge and confidential.

PEOPLE FOR THE ETHICAL TREATMENT OF ANIMALS (PETA) - 52

501 Front Street
Norfolk, VA 23570
Email: info@peta.org

757-622-7382
Fax: 757-622-0457
Web site: peta.org

Educational and activist group promoting animal rights through literature, videos, merchandise, and demonstrations. Has more than 700,000 members and supporters worldwide.

PLANNED PARENTHOOD - 53

Planned Parenthood League of Massachusetts
1055 Commonwealth Avenue
Boston, MA 02215-1001

Hotline: 1-800-258-4448
Counseling & referral: 800-682-9218
Fax: 617-616-1665

Call for most current hours of operation; hours vary by service.

Programs and services: Medical services; contraceptive counseling; information and methods; emergency contraception; pregnancy testing; ultrasound; pregnancy options counseling; surgical and medical abortion; gynecological (GYN) care including annual exams, pap smears and screening for breast and cervical cancer; colposcopy; LEEP and cryotherapy; STI (sexually transmitted infection) counseling, testing and treatment; HIV testing and counseling (anonymous and confidential); counseling and referral hotline; same-day service. Education services: youth and adult education, professional education. Accepts MassHealth; high school students and customers who fall into a certain income level may receive family planning services for a very small fee.

PROJECT COPE, INC. – 54

117 North Common Street or 2 Munroe Street, 3d floor
Lynn, MA 01902
9270

Email: kspelta@projectcope.com
Web site: www.projectcope.com

781-593-5333 or 781-581-
Fax: 781-581-2177
Hours: Common Street: 8 – 4
Munroe Street: 8:30 – 7:00

Individual, family, and group outpatient substance abuse counseling; treatment program for batterers; driver alcohol education services; residential services for substance abusing women, as well as specialized residential program for pregnant substance abusers and their infants; and general training and consultation services. Also provides home-based services for mentally ill and mentally retarded individuals.

PROJECT RAP – See Health and Education Services

ROSIE'S PLACE - 55

889 Harrison Avenue
Boston, MA 02118
Fax: 617-440-7828
Web site: www.rosies.org

617-442-9322
M – F, 8 a.m. – 6 p.m.
Email: smarsh@rosies.org

Serves poor and homeless women. Meals; advocacy; shelter; permanent housing; food pantry; clothing room; micro-enterprise (women's craft cooperative); food co-op; laundry; showers.

SALVATION ARMY - 56

93 North Street
Salem, MA 01970
Fax: 978-741-1159

978-744-5181
Hours: 8:30 – 4:00
Email: northshoreSALARMY@juno.com

Serves Salem residents in need (low-income; AFDC; working poor; receiving social security (SSI); unemployed. Serves as many people as they can, with available funds. Women's group (support; self-esteem; crafts; education, etc.). Sunbeams and Girl Guards (similar to Brownies and Girl Scouts). Summer overnight camp; back to school program; teen group. Thanksgiving and Christmas holiday assistance program. Meals program (lunch to homeless and in need); food pantry. When funds are available: assistance with utilities; rent/mortgage; lodging; furniture; clothing; prescriptions. Help with budgeting.

THE SAMARITANS OF BOSTON - 57

654 Beacon Street
Boston, MA 02215
Fax: 617-247-0207
Web site: www.samaritansofboston.org

24-hour hotline: 617-247-0220
Teen hotline: 1-800-252-TEEN
Office: M – F, 9 - 5

Mission: to reduce the risk of suicide in the community by befriending individuals in despair and crisis and by providing outreach and education. Also operates Safe Place, support for survivors of suicide; Lifeline, suicide prevention and intervention for the incarcerated; and Community Education and Outreach to contact segments of the population that are at high risk and to increase public understanding of suicide and its causes.

SENIORCARE RETIRED SENIOR VOLUNTEER PROGRAM/Northshore (RSVP) – 58

SeniorCare, Inc.-60A

5 Blackburn Center
Gloucester, MA 01930
Fax: 978-281-1753

Hotline: 1-800-922-2275
978-468-1193
Mon. – Fri. 9 –5
Web site: www.seniorcareinc.org

Provides a variety of social and health services to elders or disabled adults, and their families in Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester-by-the-Sea, Rockport, Topsfield and Wenham. Services include: information; referral and advocacy; case management; home care; home delivered meals and nutrition services; elder care advice; caregiver support; transportation; health insurance and benefit counseling; health screening; money management; and protective services. “Pawsitive Connections assists with pet related issues. Our mission is to provide and coordinate services so that elders may live independently at home and remain in their community.

RETIRED AND SENIOR VOLUNTEER PROGRAM/NORTHSHORE (RSVP) –58 B

5 Blackburn Center
1046
Gloucester, MA 01930
Fax: 978-281-1753

978-281-1750; 978-468-1193; 978-927-
M – F, 8 – 4
Email: lberto@seniorcare.org

RSVP is a program of the Corporation of National Service and is locally sponsored by SeniorCare, Inc. The program recruits people 55 years of age and older to volunteer at area community and non-profit organizations throughout the North Shore. The goal is to provide meaningful volunteer opportunities while assisting with the needs of the communities being served.

SERENITY SUPPORTIVE HOUSING – 59

9 Nike Village
Topsfield, MA 01983
personnel
Fax: 978-887-0270

978-887-0833
Staffed 24 hours a day by direct care

Serves homeless men and women of culturally and socially diverse backgrounds living with HIV/AIDS. 90 day sobriety period required prior to admission, and a commitment to remain alcohol and drug free, medically and psychologically stable, and no outstanding warrants.

Permanent and transitional housing to homeless men and women who are living with HIV/AIDS. We offer a supportive, sober and drug-free environment. Housing is available for up to 12 people.

Objectives: to improve the emotional, physical and social well-being of residents through the provision of practical and therapeutic supportive services, including on site care management and collaboration with service providers. VNA Hospice care services provided as needed. Transportation is provided. Opportunity to develop a sense of community for residents.

SERVING PEOPLE IN NEED, INC. (SPIN) - 60

ADMINISTRATION

248 South Common Street
Lynn, MA 01905
Fax: 781-598-9153

781-698-9417
Administration: M – F, 8 – 4

Teen Living Program
12 Park Street
Lynn, MA 01905

781-599-6070
Fax: 781-581-7398

Scattered Site Family Emergency Shelter
248 South Common Street
Lynn, MA 01905

781-598-9417
Fax: 781-598-9153

Entry continues on next page.

SPIN - 60, continued

Stepping Stone Lodging House
42-50 Newhall Street
Lynn, MA 01902

781-581-1130
Fax: 781-598-5432

Shelter Plus Care Housing Program

781-598-9417

South Common Housing Program

781-596-3972

Supported Teen Employment Program
98 Loughton Street
Lynn, MA 01904

781-581-2124
Fax: 781-581-2164

Service Coordination Center
250 South Common Street
Lynn, MA 01905

781-595-7037
Fax: 781-598-9153

SPIN is a non-profit organization whose mission is to provide temporary, transitional and permanent housing coupled with support services to low-income, homeless and at risk

families and individuals in order to prevent and end homelessness. All clients must qualify for emergency assistance and be referred by the Department of Transitional Assistance to be eligible for the Family Emergency Shelter, Teen Living Program, and Supported Teen Employment Program. All clients must be deemed homeless by HUD standards to be eligible for South Common Housing Program, Shelter Plus Care and the Service Coordination Center.

SHAW FUND FOR MARINERS' CHILDREN – 61

Post Office Box 403 978-283-1616
Norwood, MA 02062 781-762-0698

Private foundation that provides short-term financial assistance to children, wives and widows of mariners and incapacitated mariners. Information about other community resources made available to applicants. Residence in Maine, New Hampshire or Massachusetts required.

STREET PEACE - 62

411 Blue Hill Avenue 617-427-1484
Dorchester, MA 02121 Fax: 617-427-3734

Combats gang violence.

TRI-CITY HOUSING TASK FORCE FOR HOMELESS FAMILIES - 63

350 Cross Street 781-322-9119
Malden, MA 02148 Office: 9 - 5
Fax: 781-322-9292 Email: Jperlman@Tri-CityHousing.org

Shelter	Shelter	Shelter
254 Broadway	317 Salem Street	19 Walnut Place
Malden, MA 02148	Malden, MA 02148	Revere, MA 02150

Emergency housing for homeless families. Organization works closely with 54 families at a time to help them secure permanent housing and improve independent living skills so that they can break the cycle of homelessness and achieve self-sufficiency. Operates a two family shelter and a 15 unit family shelter and has 31 scattered site apartments in Malden, Medford, Everett, Revere, Somerville, and Lynn.

VETERANS ADMINISTRATIONS AND SERVICES - 64

Offer a variety of services to veterans including counseling/help obtaining benefits.

Andover 978-623-8218

Town Offices M – F, 8:15 – 4:00
36 Bartlett Street
Andover, MA 01810 Fax: 978-623-8221
Email: JDOHERTY @TOWN.ANDOVER.MA.US

Coordinates federal Veterans benefits. Administers state benefits (financial and more).
Runs all civic and patriotic celebrations. Services offered in Spanish. Serves 3,000
veterans and 4,500 dependents. See local phone directories for listings for other cities
and towns.

VICTIM/WITNESS ASSISTANCE PROGRAM - 65
DISTRICT ATTORNEY FOR THE EASTERN DISTRICT

Museum Place 978-745-6610
Two East India Square Fax: 978-741-4971
Salem, MA 01970 M – F, 8:30 – 4:30

Salem District Court: 978-744-5681 Salem Domestic Violence Unit: 978-825-
1310
Lynn District Court: 781-581-3741 Lynn Domestic Violence Unit: 781-599-
8094
Lawrence District Court: 978-683-4300 Lawrence Domestic Violence Unit: 978-
683-4300
Gloucester District Court: 978-238-3701 Ipswich District Court: 978-356-9064
Haverhill District Court: 978-374-0380 Newburyport District Court: 978-462-3511
Peabody District Court: 978-532-4140

Specially trained Assistant District Attorneys and Victim/Witness Advocates offer a
comprehensive prosecution and victim service response to domestic violence victims in
Lawrence, Salem, and Lynn. Also provide services in each of the five additional district
courts. Program services include early intervention and support, in-court
accompaniment, information and referrals and coordination with battered women's
services.

VISITING NURSE ASSOCIATION OF THE NORTH SHORE, INC. – 66

5 Federal Street 508-777-6100
Danvers, MA 01923 800-728-1862

8 Angle Street 508-283-2020
Gloucester, MA

25D Washington Square 508-372-1285
Haverhill, MA 01830
Web site: www.vnacarenetwork.org

Care provided seven days a week, 365 days a year. Serves all ages in eastern and central
Mass. Provides home health care services including visiting nurses; physical,

occupational and speech therapy; home health aides; and nutritional consultation. Also offers special programs in maternal child health; HIV/AIDS; diabetes care; IV therapy; elderly health clinics; wellness programs; and hospice for the terminally ill.

WELLSPRING HOUSE, INC. - 67

302 Essex Avenue
Gloucester, MA 01930
Fax: 978-281-6092

978-281-3221
Hours: 24 hours a day/7 days a week

Family shelter, education programs, family support and enterprise support. For families, income-limited women. Open to the North Shore community.

WOBURN COUNCIL OF SOCIAL CONCERN – 68

19 Campbell Street
Woburn, MA 01801
Email: dean@socialconcern.com

Hotline: 781-935-6496
Web site: www.socialconcern.com
Fax: 781-935-1923

Children's Center: 781-933-5984
144 School Street, Woburn, MA 01901

Family Day Care Center: 978-897-9874

Childcare; family skills building; parenting; education; food pantry; Hispanic program. The agency responds to the basic needs of (low and moderate-income) people of all ages, helping them to develop their potential, create positive family and community relationships and foster respect for diversity. Hours vary by program.

WOMEN'S RESOURCE CENTER, INC. – 69

599 Canal Street, 5 West (The Lorenzo Building)
Lawrence, MA 01840
Fax: 978-683-4510
Web site: www.womensresourcecenterinc.org

Hotline: 978-685-2480
Hotline: 978-373-4041
Email: wrc@womensresource.net

Hours: M – F, 9 – 5 (Business Office)

Hotlines and confidential shelter: 24 hours a day, 7 days per week

Domestic Violence Program includes 24-hour hotlines, crisis intervention, advocacy (legal, from Haverhill site + support group); confidential shelter for battered women and children; education/outreach. Futures – teen dating violence, ages 13-19, offering similar services as above.

Initiatives – child/adolescent sexual assault, ages 3 – 17, and their non-perpetrating significant others. Pedi-SANE – Sexual Assault Nurse Examiners through Lawrence General Hospital. All services are free and confidential. The agency is court-mandated reporters of abuse and neglect and services are offered in English, Spanish, French and Creole.

WREATH SCHOOL, INC. – 70

85 East Street, P.O. Box 130

Middleton, MA 01949

Fax: 978-762-8916

Hotline: 978-762-8476

978-774-6111

Hours: 24 hours a day

The school is a 766 approved residential school. Serves ED/BD/LD adolescent boys. Wreath provides a supportive psycho-educational environment for 20 special needs adolescents. A full range of junior and senior high school academics with an introduction to vocational and computer skills is offered. The Athletic Program provides competitive and non-competitive sports. The Outdoor Ed program is an integral part of the curriculum and is designed to develop social and emotional growth as well as self-reliance. The Learning Center provides one-to-one tutorials for students experiencing difficulties in Math and English. Both individual and group counseling is provided, as well as Outreach. The Wreath School operates 365 days a year, with 24 hour milieu therapy.

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